

Dr. Lui Hokoana
Chancellor
University of Hawaii Maui College
310 Kaahumanu Avenue
Kahului, HI 96732

Dear Chancellor Hokoana:

This letter serves as formal notification and official record of action taken concerning University of Hawaii Maui College (UHMC) by the WASC Senior College and University Commission (WSCUC) at its meeting June 21-23, 2017. This action was taken after consideration of the report of the review team that conducted the Special Visit to UHMC January 31-February 2, 2017. The Commission also reviewed the institutional report and exhibits submitted by UHMC prior to the Special Visit and the institution's April 2, 2017 response to the team report. The Commission appreciated the opportunity to discuss the visit with you. Your comments were very helpful in informing the Commission's deliberations. The date of this action constitutes the effective date of the institution's new status with WSCUC.

Actions

1. Receive the Special Visit team report that focused on: (1) sustainability; (2) assessment and program review; and (3) student success
2. Continue with the previously scheduled reaffirmation review with the Offsite Review in fall 2021 and the Accreditation Visit in spring 2022
3. Schedule the Mid-Cycle Review in spring 2018
4. Schedule a Progress Report to be submitted by March 1, 2019 to address:
 - a. The UHMC enrollment plan
 - b. Program review and assessment since the last Accreditation Visit
 - c. Assessment of the college's student success initiatives

Commendations

The Commission commends UHMC in particular for the following:

1. The college community and its serious engagement in the accreditation process exemplified, in part, by the amount of time and effort invested in the process, and for its openness and transparency;
2. A committed leadership team animated by a clear local and native Hawaiian vision, but tempered by the realities of their existing challenges;
3. A strategic plan developed around five themes that provide a clear framework for program growth, successful management, increased extramural funding and effective budgeting;
4. A revised and simplified program review process and greater involvement and transparency in the budgeting process
5. The college's institutional research capacity. With it, the college is developing a better understanding of the difficulties in collecting and synthesizing data from a number of platforms and creating processes that utilize data in decision-making across the institution.
6. The comprehensive assessment of student support services and development of a student success network based on a strategic development of STAR tools (the University of Hawai'i system degree audit platform) such as GPS (Guided Pathways) and My Success.

Recommendations

The Commission identifies the following issues for further development:

1. The enrollment plan to increase admissions of high school students, working-age adults and international prospects. This plan should include goals that are clear, data-based and actionable. (CFR 3.4, 4.3, 4.6, 4.7)
2. Program assessment and review to include enrollment, revenue, and expense data in order to increase the understanding of cost and spending issues at the programmatic level. This will contribute to sustainability and enhance more realistic budgeting to accompany the increased participation and transparency in the program review process. (CFR 3.4, 4.3, 4.6)
3. Continued assessment of the college's multiple student success initiatives to identify those that offer support services that are aligned with student academic goals and appreciably improve student achievement. (CFR 2.10, 2.11, 2.12, 2.13)

In accordance with Commission policy, a copy of this letter will be sent to the chair of UHMC governing board in one week. A copy of this letter will also be sent to the president of the University of Hawai'i system. The Commission expects that the team report and this action letter will be posted in a readily accessible location on the UHMC website and widely distributed throughout the institution to promote further engagement and improvement and to support the institution's response to the specific issues identified in these documents. The team report and the Commission's action letter will also be posted on the WSCUC website. If the institution wishes to respond to the Commission action on its own website, WSCUC will post a link to that response on the WSCUC website.

Finally, the Commission wishes to express its appreciation for the extensive work that UHMC undertook in preparing for and supporting this accreditation review. WSCUC is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. Please contact me if you have any questions about this letter or the action of the Commission.

Sincerely,



Mary Ellen Petrisko
President

MEP/ mam

Cc: William Ladusaw, Commission Chair
Diane Meyer, ALO
Jan Sullivan, Board Chair
David Lassner, President, University of Hawai'i System
Members of the Special Visit team
Maureen A Maloney, Vice President